

Joint Report of the Directors – Place & Resources

Scrutiny Programme Committee – 10 December 2018

Sustainable Swansea Programme – Commissioning Reviews: Service Areas – Annual Progress Update

Purpose:	This report aims to provide an update on progress and assurance to scrutiny panel on all of the agreed 3 year programme of Commissioning Review implementation.
Content:	Provides a collective high-level annual update on progress on all the agreed service reviews since the last scrutiny update in December 2017.
Councillors are being asked to:	Ensure they are assured of progress for Service Transformation activities agreed as part of the Commissioning Reviews
Lead Councillor:	Cabinet Member for Business Transformation and Performance
Lead Officer:	Martin Nicholls – Director of Place and Commissioning Review Sponsor
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Legal Officer: Finance Officer:	Tracey Meredith Ben Smith

1. Background

- 1.1 This paper outlines the progress over the last twelve months on the commissioning reviews since the last update to Scrutiny Panel on the 11th December 2017.
- 1.2 There were 16 commissioning reviews in total agreed during the original Cabinet paper in July 2014. All reviews have completed the Commissioning Review process, except for the review ALN. This has been due to service

pressures and other external factors. The ALN review will be providing an update to CMT in December 2018 to decide its future direction.

- 1.3 The attached high-level summary of progress is contained within the **Appendix A.** The Progress summary update highlights implementation that has been delivered by service areas along business as usual, which must be recognised and congratulated on the successful completion.
- 1.4 Findings show that all areas have delivered within the agreed Transformation activity in the options appraisal reports. There have been some delays that were not within the authority's control in some cases.
- 1.5 The majority of reviews have now reached full implementation. Service change, continuous improvement is now embedded within the service culture.

As a result the following reviews will close in 2019:

- Corporate Building
- Waste Management
- Non Schools Building Cleaning

2. Legal Implications

2.1 There are no legal implications.

3 Financial Implications

3.1 There are no direct financial implications flowing from this report.

Background Papers: None Appendices: Appendix A – Annual Update